



Staff Report

Report No.: FS-03-2019
Meeting Date: March 20th, 2019
Submitted by: Director of Fire Services - Colin Toth
Subject: Appeal of Invoice Charges – Emergency Response

Recommendation:

THAT the request to reverse invoiced fees associated with a Motor Vehicle Collision/Incident (MVC) which took place on August 30th, 2018 in the vicinity of 21463 Clarke Road be received.

Purpose:

To update Council on the request to reverse invoiced fees associated with Middlesex Centre Fire Services (MCFS) response to an incident which took place on August 30th, 2018 within our Municipality.

Background:

A request has been received from Ms. Emmy Nguyen, the vehicle operator involved in this incident, to have invoiced fees reversed as a result of MCFS emergency response. The fees invoiced reflect three apparatus as dispatched from Arva Station - costs totalling \$1594.72. Dispatch chronology verifies all three responding apparatus arrived on scene and 7 firefighters were in attendance. Incident report(s) state firefighters assisted with patient care, loading and general road clean-up as required.

Analysis:

Review of this response and subsequent incident report(s) indicate all MCFS Standard Operating Guidelines (SOG's) were followed and dispatching was consistent with current agreements. To further, Council approved Fees and Charges By-Law 2018-013 - the Municipality's By-Law which allows for the invoicing of "non-resident" incident response taking place on public roadways, was followed as required which resulted in the current invoicing.

Financial Implications:

Three apparatus from Arva station were dispatched as a result of this incident with invoicing taking place as per the Municipality's Fees and Charges By-Law. Additional costs incurred in the way of manpower and/or supplies are not included in this type of response invoicing.

Strategic Plan:

Maintain financial integrity